

SAVE COST



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CALL ACCOUNTING SOLUTION

- ✓ Controls Telephone Fees, Reduces Company's Costs.
- ✓ Monitors incoming and outgoing calls.
- ✓ Flexible Cost Calculations.
- ✓ Monitors telephone costs and productivity of each and every employee in the company.
- ✓ Supports for PIN and account codes and associates costs with a particular user.
- ✓ Pinpoints peak periods through statistics (daily / hourly) analysis, calls made / received by respective departments.
- ✓ Stores contacts database, generate reports for detail like when, who and how long was each call made or received from each contact in the database, and if each of these calls is personal or business related.
- ✓ Supports the most common PBX / VOIP and key phone systems

Professional Technical Support

No matter how good a system is, it is useless when the user cannot get prompt and efficient technical support. Our technical team is made up of the same group of people who developed the system.

For any technical issues, pre-sales services enquiry or demonstration, please email to cas@hyetech.biz

OR

Please contact our technical team directly via phone or emails.

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Presented by:



HyeTech Technology Pte Ltd * Singapore * HyeTech Technology Sdn Bhd * Malaysia *
Alliance Business Partners of Shanghai, HyeTech Information Technology Co. Ltd

System designs with user-friendly, stable and efficient.

Advance Feature, Customize Setting:

- Audit Trail
- Backup
- Data Archiving
- Data Purging
- Currency, Decimal Point, Display Format
- Advance Support Feature
- Easy Data Re-Process
- Call Markup (Global / Extension / Contact)

CAS: Data Collection [Process Timer : 5 Sec]

No	Call Start	Call End	Duration	Type	Call Number	Cost	Ext Num	Name	Contact
1	30 Jun 2006 23:55:09	30 Jun 2006 00:17:54	00:22:45	LOC	63343234	9,200 S\$	3362	Tay Chi Yong	None
2	30 Jun 2006 23:51:37	30 Jun 2006 00:08:50	00:17:13	IDD	0016189178000	15,570 S\$	1245	Tan Kim Huay	None
3	30 Jun 2006 23:48:37	30 Jun 2006 23:50:45	00:02:08	STD	058292832	1,000 S\$	4501	Desmond Ng	None
4	30 Jun 2006 23:43:31	30 Jun 2006 23:43:32	00:00:01	STD	0354568743	0,200 S\$	4505	Koo Chin Fong	None
5	30 Jun 2006 23:13:39	30 Jun 2006 23:15:16	00:01:37	LOC	62989166	0,800 S\$	3368	Yuda Lee	None
6	30 Jun 2006 21:58:37	30 Jun 2006 22:00:30	00:01:53	IDD	001139036003992	1,710 S\$	3369	Chin Chee Liang	None
7	30 Jun 2006 21:03:56	30 Jun 2006 21:05:52	00:01:56	IDD	001496023103992	3,600 S\$	2251	Alice Chia	None
8	30 Jun 2006 20:54:46	30 Jun 2006 20:58:37	00:01:51	IDD	001673036212992	3,420 S\$	4506	Nick Ho	None
9	30 Jun 2006 20:54:46	30 Jun 2006 20:58:37	00:01:51	IDD	001673036212992	3,420 S\$	4506	Nick Ho	None
10	30 Jun 2006 20:43:17	30 Jun 2006 20:45:25	00:02:08	STD	058292832	1,000 S\$	4501	Desmond Ng	None
11	30 Jun 2006 20:34:31	30 Jun 2006 20:35:16	00:00:45	INT	2262	0,000 S\$	2262	Alice Chia	None

CAS: Call Summary List

Filter Options: Start: 01 Jun 2006 00:00, End: 30 Jun 2006 23:59, Department: ALL, Extension: ALL, Contact: NONE, Service: ALL, Country: ALL, Sorting: Start Time

No	Extension	Name	Total	IDD-00	INT--	LOC-	MOB-01	NAT-0
1	1240	Leane Chan	9,400 S\$	0,000 S\$	9,400 S\$	0,000 S\$	0,000 S\$	0,000 S\$
2	1241	Terry Ng	338,200 S\$	0,000 S\$	0,000 S\$	0,000 S\$	338,200 S\$	0,000 S\$
3	1245	Tan Kim Huay	3004,110 S\$	0,000 S\$	0,000 S\$	2840,310 S\$	163,800 S\$	0,000 S\$
4	3362	Tay Chi Yong	393,300 S\$	0,000 S\$	0,000 S\$	0,000 S\$	393,300 S\$	0,000 S\$
5	3368	Yuda Lee	0,000 S\$	0,000 S\$	0,000 S\$	0,000 S\$	0,000 S\$	0,000 S\$
6	3369	Chin Chee Liang	49,700 S\$	0,000 S\$	0,000 S\$	34,200 S\$	15,500 S\$	0,000 S\$
7	3363	Sandy Lim	83,840 S\$	0,000 S\$	0,000 S\$	17,600 S\$	66,240 S\$	0,000 S\$
8	2251	Alice Chia	115,200 S\$	0,000 S\$	0,000 S\$	115,200 S\$	0,000 S\$	0,000 S\$
9	2262	Lim Chi Leong	4739,340 S\$	0,000 S\$	0,000 S\$	4731,840 S\$	7,500 S\$	0,000 S\$
10	4501	Desmond Ng	51,030 S\$	0,000 S\$	0,000 S\$	51,030 S\$	0,000 S\$	0,000 S\$
11	4505	Koo Chin Fong	16,200 S\$	7,700 S\$	0,000 S\$	0,000 S\$	8,500 S\$	0,000 S\$
12	4550	Anne Han	190,160 S\$	0,000 S\$	0,000 S\$	169,100 S\$	21,060 S\$	0,000 S\$
13	4551	Angie Ng	135,000 S\$	0,000 S\$	0,000 S\$	0,000 S\$	135,000 S\$	0,000 S\$
14	4553	Joseph Chua	455,850 S\$	0,000 S\$	181,700 S\$	145,350 S\$	128,800 S\$	0,000 S\$
15	4506	Nick Ho	394,380 S\$	0,000 S\$	0,000 S\$	394,380 S\$	0,000 S\$	0,000 S\$

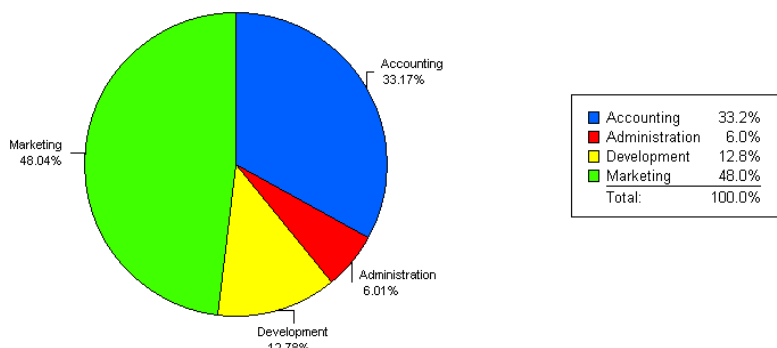
Management Tracking & Report:

- Contact Telephone Statement
- Call/Cost Monitor Tracking
- TopN / BottomN Report
- Management Report
- Analysis Call Per Day / Hour
- Easy-To-Read Chart

No	Code	Department	Call Count	Duration	Cost
MKT Marketing					
1	IDD	IDD Call	163	27:54:58	3,952,080 S\$
2	INT	Intercom Call	75	00:56:15	0,000 S\$
3	LOC	Local Call	68	00:46:28	27,200 S\$
Total			306	29:37:41	3,979,280 S\$

Call Per Day	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
	1	14	6	17	7	3	11	13	14	5	7	7	9	16	8	9	6	14	8	12	11	11	11	15	9	11	14	12	10	15	-

Call Per Hour	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
	13	11	7	8	15	15	6	17	18	16	14	18	14	7	25	8	10	7	13	17	12	12	14	9



Call-Per-Day, Call-Per-Hour indicates the call activities trend. For this sample report, it indicates the calls made by the marketing department. A pie chart is available at the end of every summary report. CAS report is orderly and development team can provide customization services in order to meet each and every customer's difference requirements.

Presented by:



HyeTech Technology Pte Ltd * Singapore * HyeTech Technology Sdn Bhd * Malaysia * Alliance Business Partners of Shanghai, HyeTech Information Technology Co. Ltd